

Site Back Up Instructions - KurbsideKona

Saturday, November 21, 2020 1:29 PM

Back up and running!

This has been a very tough last couple of days for us and we're finally back up and running! Here are some bullet points for you.

Background Information:

We hosted with one of the best and largest providers, managed.com, and they were hit hard by a Virus last Sunday, Nov. 15th, and as a result, were forced to shut down their datacenters to help confine the virus. 3 days into it and no end in site, we decided to move to a new hosting company and we are back up and running as of Thursday, Nov. 19th. If you are interested in the details of what hit Managed.com, you can read about it on TechRadar here: <https://www.techradar.com/news/ransomware-attack-takes-web-hosting-provider-managedcom-servers-offline>

If you signed up prior to Nov. 19th, 2020, please see below.

Instructions for you to follow:

1. We're starting with a clean slate right now until our old hosting provider recovers from their virus and gives us access to our old database backup. So, you will need to perform a Truck Signup again.
2. Unfortunately, you will have to configure your system again, however now that you're a pro at doing this, it shouldn't take you long!

We may still have a few quirks to work out, but we're back up!